



Delivery Policy – [Mutual Reciprocal Exemption Visa]

For

Solomon Islands Immigration Division

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Executive Summary

This policy developed in responding to the GREAT Coalition policy directives to strengthen migration, border security and territorial sovereignty. The Government emphasized Immigration reform and border modernization to advance electronic visa system. Border modernization aiming to stream line visa process for the purpose of ease of travel and aligned to international standards and best practises. Immigration has introduced an electronic Border Management System (BMS) to lawfully facilitate e-visa for non-citizens who wish to enter and reside in the Solomon Islands. Solomon Islands has established e-Visa Application Portal for visa applications. Immigration mandated under section 92 (1) of the Immigration Act 2012, declaring Minister to authorise Immigration to process, facilitate and made decisions for visa electronically. This includes collection of identity, contacts, travel history, and digital data to process visa applications. Visa applications usually lodged and facilitated online, processed and approved electronically. However, applications for Visas are processed and approved online and paid electronically.

The new visa regime consisted of short-term and long-term visa categories for non-citizens under the new Immigration Regulation 2025. The Minister for Immigration has repealed the concessional arrangement under the Act to issue visas to non-citizens on arrival. Therefore, the concessional arrangement replaced with thirty-four (34) visa categories. The existing new visa categories are valuable online. This is strategically to strengthen and providing enabling environment for border protection, legitimate migration, trade, investment for Solomon Islands.

Introduction

Solomon Islands Immigration is committed to safeguarding borders and territorial sovereignty by introducing electronic border management system (BMS). This is in response to emerging border security threats and migration complexity. Solomon Islands BMS successfully launched in October 2025 in operation successfully. As the department transitions to digital visa processing, maintaining public trust through transparent and accountable process. This policy provides a comprehensive framework detailing how visa applications is facilitated online and issued. The e-visa system is guided by this policy as key driver to make visa decisions online to ensure that visa processes and practises meets international standards and best practices.

However, since repealing the concessional arrangement under the Immigration Act Immigration introduced the Border Management System. The Border Management System provided capability environment to process visas online, remit payment online, process cross-border crossing, provide reports, record information and movements.

Purposes of Mutual Reciprocal Visa Policy

The purposes of the Entertainment visa policy to:

- a) Guide Mutual Reciprocal Exemption visa category's framework outlining the detail process for mutual reciprocal subclasses visas.
- b) Provide guide for Mutual Reciprocal subclasses of visas to understand the lawful terms, conditions, fees and visa holder eligibility.
- c) Support with visa information for applicants as self-explanatory framework relating to new Visa Regulation 2025 and the Immigration Act, 2012.
- d) Explain the process of online electronic visa payments.
- e) Clarify the application for the subclasses of visa is 14 working days

Scope of subclasses of Mutual Reciprocal Exemption Visa Policy

This policy applies universally to all users, applicants, sponsors, employers, and administrators interacting with the Online Visa Application Portal System. The scope encompasses all information relating to subclasses of visas under Mutual Reciprocal exemption visa, which includes:

- **Applicant Submissions:** Explicitly filled text fields detailing the identity, contact information, and travel history.
- **Subclasses of visas under mutual reciprocal Exemption Visa:** Issued at the discretion of the Solomon Islands Government MOU in reference to Vienna Convention on Diplomatic Relation 1961.
- **Subclasses of this visas:** This visa subclasses of visa are prescribed under the mutual Reciprocal subclasses of visa prescribed under the Vienna Convention on Diplomatic Relation 1961.
- **Subclasses of Mutual Reciprocal visas:** Subclasses under section 11 (1) (a) and (b) subjected to the privileges and immunity from paying of Immigration fees, ease of travel, background checks and including exempted from requirements requests of visa process. **(Vienna Convention Diplomatic Relation 1961)**
- **Subclasses exempted:** Subclasses of Mutual Reciprocal exemption visa subject to provisions under Immigration Minister's exemption from paying visa fees, other Immigration process to declare health and security status.
- **Subclasses of Mutual Reciprocal Visa Exemptions** made under MOU between SIID and PRC mutual reciprocal visa arrangement for ordinary citizens for 90 days accumulation. Per arrangement SIG and PRC fully implementing the mutual reciprocal arrangement for Solomon Islands and PRC ordinary citizens reciprocally.
- **Mutual reciprocal arrangement:** Subclasses of visa mutual visa exemption covered officials, diplomats, Head of States/Prime Ministers including Ministers of EU, Indonesia, India, PRC, Australia, UK. UAE. Australia, New Zealand. United States, Head of Mission, PNG. PIF, SPC, and MSG and PICs.

Online Payment Process [Not for Mutual Reciprocal Exemption Visa]



Immigration Act 2012

Vienna Convention Diplomatic Relation 1961 provided immunity and privileges for class of persons prescribed under section 11 (a) and (b) of the Immigration Act 2012 in reference to the convention. The visa processes, fees and security checks has exempted under the Act and authorise Minister for Commerce, Industry, Labour Immigration to authorise exempting classes of persons, including the following;

- **The Immigration Act 2012** (and accompanying regulations): Exempted from other Governing the legal process of subclasses of visa are eligibility, identity verification, and border security fraud prevention framework.
- **National Record-Keeping Laws and Policies:** Mandating the strict retention periods for official government records and dictating the timelines for final, secure data disposal.
- **Law Enforcement Frameworks:** Exempted from outlining the strict conditions and lawful authorizations required before applicant data can be shared with external domestic or international border and security agencies.

Subclasses of Mutual Reciprocal Visa Exemption.

Solomon Islands Immigration recognize Vienna Convention Diplomatic Relation 1961 provided immunity and privileges for class of persons prescribed under section 11 (a) and (b) of the Immigration Act 2012 in reference to the convention. The visa processes, fees and security checks has exempted under the Act and authorise Minister for Commerce, Industry, Labour Immigration to authorise exempting classes of persons, including the following.

Solomon Islands Government has bilateral, sub-regional and multilateral Memorandum of Understanding, agreements signed for mutual reciprocal visa exemptions. The MOUs and bilateral or multilateral arrangement for people-to-people exchanges and relationships in areas of trade, investment, exchange, training, sports and cultural exchanges.

Policy Vision

Solomon Islands Immigration aspire to secure Solomon Islands borders and to play our part in protecting our people and economy.

Policy Mission

The Immigration Division aims to upgrade the e-visa system to deliver online services, promote digitization, and improve online payment efficiency through designated bank. Additionally, the updated system will be utilized to manage risks, support legislative reforms that meet applicant demands, and enable seamless integration compatible with future application changes.

Policy Principles or Values

- **Integrity** – commitment to honesty.
- **Good Governance** – commitment to enhancing and maintaining the rule of law in an environment of transparency and accountable decision-making.
- **Professionalism** – to demonstrate competence and skills suited to our roles and responsibilities
- **Leadership** – influence others into action by doing what is right the first time and all times through all of the above values.
- **Trust & Respect** – confidence in officers' sense of unity and dignity.

Subclasses of Mutual Reciprocal Exemption Visa Policy.

	Subclasses	Visa Requirements	Visa Exemptions	Visa fees
	Diplomats, Head of States, Prime Ministers, Principals, staff and or members of their families	• Complete application form online through the e-Visa portal. • Submit valid diplomat, official, ordinary passport bio data page. • Support letter from MFAET	Exempted from conditions and lawful term accredited to according to Vienna Convention and Diplomatic Relation 1961. Exempted under section 11 (a) and (b) of the Immigration Act 2012.	• Exempted from paying visas
	People Republic of China – MOU for Mutual Visa Exemption (Ordinary, senior and Diplomats)	Subclasses of Mutual Visa Exemptions made under MOU between SIID and PRC mutual reciprocal visa arrangement for ordinary citizens for 90 days accumulated. Per arrangement SIG and PRC fully implement mutual reciprocal arrangement for Solomon Islands and PRC ordinary citizens reciprocally.	Exempted from conditions and lawful term accredited to according to Vienna Convention and Diplomatic Relation 1961. Exempted under section 11 (a) and (b) of the Immigration Act 2012. Eligible for two years and multiple visa entries	• Exempted from visa fees.
	European Union Officials (Officials or Diplomats only)	• Complete application form online through the e-Visa portal. • Submit valid diplomat, official,	. Exempted from conditions and lawful term accredited to according to Vienna Convention and	• Exempted from visa fees.

		ordinary passport bio data page. • Support letter from MFAET	Diplomatic Relation 1961. Exempted under section 11 (a) and (b) of the Immigration Act 2012. Multiple visa entry for two years.	
	United Arab Emirates (Officials and Diplomats)	• Complete application form online through the e-Visa portal. • Submit valid diplomat, official, ordinary passport bio data page. • Support letter from MFAET	Exempted from conditions and lawful term accredited to according to Vienna Convention and Diplomatic Relation 1961. Exempted under section 11 (a) and (b) of the Immigration Act 2012. Multiple entry visa for two years.	• Exempted from visa fees.
	Indian Government (Officials & Diplomats)	• Complete application form online through the e-Visa portal. • Submit valid diplomat, official, ordinary passport bio data page. • Support letter from MFAET	Exempted from conditions and lawful term accredited to according to Vienna Convention and Diplomatic Relation 1961. Exempted under section 11 (a) and (b) of the Immigration Act 2012	• Exempted from visa fees.
	Indonesian (Officials & Diplomats)	• Complete application form online through the e-Visa portal. • Submit valid diplomat, official, ordinary passport bio data page. • Support letter from MFAET	Exempted from conditions and lawful term accredited to according to Vienna Convention and Diplomatic Relation 1961. Exempted under section 11 (a) and (b) of the Immigration Act 2012	• Exempted Paid visa fee of USD\$50. • Paid application fee of USD\$400.

Contact

If you have questions about these Terms of Service:

Relevant Officer or Business Unit

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Online Form: <https://immigration.gov.sb/contact-us/>