



Delivery Policy – [Family Relationship Visa]

For

Solomon Islands Immigration Division

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Executive Summary

This policy developed in responding to the GREAT Coalition policy directives to strengthen migration, border security and territorial sovereignty. The Government emphasized Immigration reform and border modernization to advance electronic visa system. Border modernization aiming to stream line visa process for the purpose of ease of travel and aligned to international standards and best practises. Immigration has introduced an electronic Border Management System (BMS) to lawfully facilitate e-visa for non-citizens who wish to enter and reside in the Solomon Islands. Solomon Islands has established e-Visa Application Portal for vis applications. Immigration mandated under section 92 (1) of the Immigration Act 2012, declaring Minister to authorise Immigration to process, facilitate and made decisions for visa electronically. This includes collection of identity, contacts, travel history, and digital data to process visa applications. Visa applications usually lodged and facilitated online, processed and approved electronically. However, applications for Visas are processed and approved online and paid electronically.

The new visa regime consisted of short-term and long-term visa categories for non-citizens under the new Immigration Regulation 2025. The Minister for Immigration has repealed the concessional arrangement under the Act to issue visas to non-citizens on arrival. Therefore, the concessional arrangement replaced with thirty-four (34) visa categories. The existing new visa categories are valuable online. This is strategically to strengthen and providing enabling environment for border protection, legitimate migration, trade, investment for Solomon Islands.

Introduction

Solomon Islands Immigration is committed to safeguarding borders and territorial sovereignty by introducing electronic border management system (BMS). This is in response to emerging border security threats and migration complexity. Solomon Islands BMS successfully launched in October 2025 in operation successfully. As the department transitions to digital visa processing, maintaining public trust through transparent and accountable process. This policy provides a comprehensive framework detailing how visa applications is facilitated online and issued. The e-visa system is guided by this policy as key driver to make visa decisions online to ensure that visa processes and practises meets international standards and best practices.

However, since repealing the concessional arrangement under the Immigration Act Immigration introduced the Border Management System. The Border Management System provided capability environment to process visas online, remit payment online, process cross-border crossing, provide reports, record information and movements.

Purpose of the Family Relationship Visa policy

The purpose of the Family Relationship visa policy is to:

- a) Guide Family Relationship visa as a framework outlining the detail process for Foreign National Dependant and Accompanying Relationship visas categories.
- b) Provide guide for Foreign National Dependant Visa and Accompanying Family Relationship travellers to understand the tourist and business conditions, fees and visa holder eligibility.
- c) Support with visa information for applicants as self-explanatory framework relating to new Visa Regulation 2025 and the Immigration Act, 2012.
- d) Explain the process of online electronic visa payments.
- e) Clarify the application for Family Relationship visa 14 working days

Scope of Family Relationship Visa categories

This policy applies universally to all users, applicants, sponsors, employers, and administrators interacting with the Online Visa Application Portal System. The scope encompasses all information relating to Family Relationship visa categories, which includes:

- **Applicant Submissions:** Explicitly filled text fields detailing the identity, contact information, and travel history.
- **Foreign National Dependant Visa:** Visa holder is a foreign dependent national whose sponsor is non-citizens of Solomon Islands and valid holder of employment visa residing in Solomon Islands.
- **Family Relationship Visa:** This visa is suitable for family members, mother, father, sibling who either the parents' citizens of Solomon Islands.
- **Age limit of Family Relationship Visas:** The age limit for children is 18 years. Children above 18 years not eligible, but to apply for appropriate visa under the visa categories.

Online Payment Process



Immigration Act 2012

The collection, storage, and processing of personal data under this policy are dictated by the statutory obligations of Solomon Islands Immigration. While specific data processing occurs via secure government infrastructure and trusted cross-border payment networks, all operational functions strictly align with:

- **The Immigration Act 2012** (and accompanying regulations): Governing the legal evaluation of visa eligibility, identity verification, and border security fraud prevention.
- **National Record-Keeping Laws and Policies:** Mandating the strict retention periods for official government records and dictating the timelines for final, secure data disposal.

- **Law Enforcement Frameworks:** Outlining the strict conditions and lawful authorizations required before applicant data can be shared with external domestic or international border and security agencies.

Family Relationship Visa Policy

Solomon Islands Immigration recognize family is the Pacific cultures and applications in the Solomon Islands society. It is also prescribed in the Constitution of Solomon Islands section 22 describing citizens and directing this policy to recognize a member of family in the Solomon Islands context.

Although family relationship visa has broader definitions and application under the Immigration Act 2012 should give clear direction and application of the two-family visa categories, the Foreign National Dependant and Family Relationship visa. The application and definitions helped to identify difference between the visa categories.

Policy Vision

Solomon Islands Immigration aspire to secure Solomon Islands borders and to play our part in protecting our people and economy.

Policy Mission

The Immigration Division aims to upgrade the e-visa system to deliver online services, promote digitization, and improve online payment efficiency through designated bank. Additionally, the updated system will be utilized to manage risks, support legislative reforms that meet applicant demands, and enable seamless integration compatible with future application changes.

Policy Principles or Values

- **Integrity** – commitment to honesty.
- **Good Governance** – commitment to enhancing and maintaining the rule of law in an environment of transparency and accountable decision-making.
- **Professionalism** – to demonstrate competence and skills suited to our roles and responsibilities
- **Leadership** – influence others into action by doing what is right the first time and all times through all of the above values.
- **Trust & Respect** – confidence in officers' sense of unity and dignity.

Foreign National Dependant Foreign visa

This visa is for dependents (spouse and children) of individuals legally residing in the Solomon Islands under a valid resident visa (e.g. employment or long-term visa). Application for family relationship visa or Foreign National Dependant Visa must apply outside of Solomon Islands. Applicant may not be allowed entry if passport validity is less than 6 months. Check all your documents are ready when applying for visa.

Visa Requirements

- Fill in Accompanying Family Visa form in e-Visa portal.
- Sponsor letter
- Submit copy of Police report for adult above 18 years old.
- Submit copy of medical report.
- Submit copy of marriage or birth certificate.

- Submit valid passport bio data page and details.
- Sufficient funds.
- Pay online fee.
- Pay visa application fee.

Terms and lawful conditions of Tourist visa

- Not allowed to conduct any forms of employment or business.
- Tourist visa is leisure and vacations.
- Tourist visa eligibility is for 180 days in a calendar year.

Application and visa fees

- Application fee of USD\$50.00 payable online.
- Application fee is USD\$300.00 payable online.
- Renewable fee for Family Relationship visa is USD\$300.00, if visa expired.

Family Relationship Visa Policy (Dependant of Solomon Islands Citizens).

This visa is for spouses, children, or dependents of Solomon Islands citizens who wish to reside with their family in the country. Applicant must apply outside of Solomon Islands. Applicants may not be allowed entry if passport validity is less than 6 months. Check all your documents are ready when applying for visa. You must apply outside of Solomon Islands. You may not be allowed entry if your passport validity is less than 6 months. Check all your documents are ready when apply for visa.

Visa Requirements

- Fill in Family Relationship Visa form in e-Visa portal.
- Sponsor letter/letter of indemnity.
- Submit a copy of marriage, birth or adoption certificate.
- Submit a copy Police and medical report.
- Submit valid passport bio data page and details.
- Pay online fee.
- Pay visa application fee.

Terms and lawful conditions of Tourist visa

- Visa holder eligibility is two years.
- Multiple entry visa.
- Visa holder not permitted to work without approval of Commissioner of Labour.
- Visa categories are renewable or extended when expired.
- Holds marriage certificate if declare legal married.

Application and visa fees

- Application fee of USD\$50.00 payable online.
- Pays USD\$300.00

Contact

If you have questions about these Terms of Service:

Relevant Officer or Business Unit

Email: immigration.visas@commerce.gov.sb

Phone: (+677) 22856, (+677) 25081, (+677) 25082, (+677) 25083

Online Form: <https://immigration.gov.sb/contact-us/>