



# **Delivery Policy – [Short Term Visa]**

**For**

**Solomon Islands Immigration Division**

Approval Date	
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## Executive Summary

This policy developed in responding to the GREAT Coalition policy directives to strengthen migration, border security and territorial sovereignty. The Government emphasized Immigration reform and border modernization to advance electronic visa system. Border modernization aiming to stream line visa process for the purpose of ease of travel and aligned to international standards and best practises. Immigration has introduced an electronic Border Management System (BMS) to lawfully facilitate e-visa for non-citizens who wish to enter and reside in the Solomon Islands. Solomon Islands has established e-Visa Application Portal for vis applications. Immigration mandated under section 91 (1) of the Immigration Act 2012, declaring Minister to authorise Immigration to process, facilitate and made decisions for visa electronically. This includes collection of identity, contacts, travel history, and digital data to process visa applications. Visa applications usually lodged and facilitated online, processed and approved electronically. However, applications for Visas are processed and approved online and paid electronically.

The new visa regime consisted of short-term and long-term visa categories for non-citizens under the new Immigration Regulation 2025. The Minister for Immigration has repealed the concessional arrangement under the Act to issue visas to non-citizens on arrival. Therefore, the concessional arrangement replaced with thirty-four (34) visa categories. The existing new visa categories are valuable online. This is strategically to strengthen and providing enabling environment for border protection, legitimate migration, trade, investment for Solomon Islands.

## Introduction

Solomon Islands Immigration is committed to safeguarding borders and territorial sovereignty by introducing electronic border management system (BMS). This is in response to emerging border security threats and migration complexity. Solomon Islands BMS successfully launched in October 2025 in operation successfully. As the department transitions to digital visa processing, maintaining public trust through transparent and accountable process. This policy provides a comprehensive framework detailing how visa applications is facilitated online ad issued. The e-visa system is guided by this policy as key driver to make visa decisions online to ensure that visa processes and practises meets international standards and best practices.

However, since repealing the concessional arrangement under the Immigration Act Immigration introduced the Border Management System. The Border Management System provided capability environment to process visas online, remit payment online, process cross-border crossing, provide reports, record information and movements.

## Purpose of the short-term visa policy

The purposes of the short-term visa policy:

- a) Is to guide short-term visa as a framework outlining the detail process for tourist and business visas categories.
- b) Provide guide for tourists and business travellers to understand the tourist and business conditions, fees and visa holder eligibility.
- c) Support with visa information for applicants as self-explanatory framework relating to new Visa Regulation 2025 and the Immigration Act, 2012.
- d) Explain the process of online electronic visa payments.
- e) Clarify the application for short term visa is 14 working days

## Scope of short-term visa categories

This policy applies universally to all users, applicants, sponsors, employers, and administrators interacting with the Online Visa Application Portal System. The scope encompasses all information relating to tourist visa and business visa categories, which includes:

- **Applicant Submissions:** Explicitly filled text fields detailing the identity, contact information, and travel history.
- **Tourist visa:** Visa issued Tourist or travellers/tourists who intend to travel to the Solomon Islands for leisure, holidays, vacations.
- **Business visa:** This visa is suitable for business persons, consultants, or investors intending to make frequent visits to the Solomon Islands for short-term business purposes.
- **Online e-payment Gateway:** Transactional e-payment Gateway for applications to make payments online at Australia and New Zealand Bank online banking portal. Online payment made and remitted to Business Account created (Solomon Islands Border Management System) and transferred to the Ministry of Finance and Treasury.

## Immigration Act 2012

The collection, storage, and processing of personal data under this policy are dictated by the statutory obligations of Solomon Islands Immigration. While specific data processing occurs via secure government infrastructure and trusted cross-border payment networks, all operational functions strictly align with:

- **The Immigration Act** (and accompanying regulations): Governing the legal evaluation of visa eligibility, identity verification, and border security fraud prevention.
- **National Record-Keeping Laws and Policies:** Mandating the strict retention periods for official government records and dictating the timelines for final, secure data disposal.
- **Law Enforcement Frameworks:** Outlining the strict conditions and lawful authorizations required before applicant data can be shared with external domestic or international border and security agencies.

## Short-Term Visa Policy

We respect your privacy. This policy explains how we collect, use, and protect your information when you use the Online Visa Application Portal System (“the System”).

When you create an account, submit an application, upload documents, or make a payment, you are providing personal information to us. We handle your information carefully and lawfully.

## Policy Vision

We aspire to secure Solomon Islands borders and to play our part in protecting our people and economy.

## Policy Mission

The Immigration Division will continue to work on strengthening and modernizing the nation's defences against all border threats through structured reforms, digitization and strategic partnering.

## Policy Principles or Values

- **Integrity** – commitment to honesty.
- **Good Governance** – commitment to enhancing and maintaining the rule of law in an environment of transparency and accountable decision-making.
- **Professionalism** – to demonstrate competence and skills suited to our roles and responsibilities
- **Leadership** – influence others into action by doing what is right the first time and all times through all of the above values.
- **Trust & Respect** – confidence in officers' sense of unity and dignity.

## Short-term visa categories

### Tourist visa

The Tourist Visa is for travellers/tourists who intend to travel to the Solomon Islands for leisure and holidays.

### Visa Requirements

- Lodge application via the electronic visa portal on the Solomon Islands Immigration websites.
- Submit a valid copy of your passport bio data page.
- Submit a valid copy of your return air ticket.
- Pay the online lodgement fee.
- Pay the visa fee.
- Have sufficient funds to support yourself.
- Must be a genuine visitor or tourist.

### Terms and lawful conditions of Tourist visa

- Not allowed to conduct any forms of employment or business.
- Tourist visa is leisure and vacations.
- Tourist visa eligibility is for 180 days in a calendar year.

### Application and visa fees

- Application fee of USD\$50.00 payable online.
- Application fee is USD\$100.00 payable online.

## Business Visa category

This visa is suitable for business persons, consultants, or investors intending to make frequent visits to the Solomon Islands for short-term business purposes.

### Visa Requirements

- Lodge application via the electronic visa portal on the Solomon Islands Immigration websites.
- Submit a valid copy of your passport bio data page.
- Submit a valid copy of your return air ticket.
- Pay the online lodgement fee.
- Pay the visa fee.

- Have sufficient funds to support yourself.
- Must be a genuine-on-genuine business or meetings.

## **Terms and lawful conditions of Tourist visa**

- Permission to conduct business consultation, meetings, registering business investors in Solomon Islands.
- Visa holder eligibility is 90 days in 180 days
- Multiple visa entry 90 days period.
- Visa holder not permitted to work with approval of Commissioner of Labour.
- Visa category not extended after 90 days.

## **Application and visa fees**

- Application fee of USD\$50.00 payable online.
- Pays USD\$450.00

## **Contact**

If you have questions about these Terms of Service:

Relevant Officer or Business Unit

Email: [immigration.visas@commerce.gov.sb](mailto:immigration.visas@commerce.gov.sb)

Phone: (+677) 22856, (+677) 25081, (+677) 25082, (+677) 25083

Online Form: <https://immigration.gov.sb/contact-us/>